

Dear HearthSong Customer,

We're sorry you need to return or exchange an item. To expedite your return, please read the back of your invoice and fill in the information requested for returns/exchanges. Carefully repack the merchandise in the original package and enclose the completed invoice. Affix this Return Label squarely to the address side of the package and completely cross off or otherwise remove any other addresses and barcodes.

Please do not allow the label to overlap any adjacent side and if using tape, please do not cover any part of the label where postage and fee information is to be recorded. Then either drop the package off at your nearest Post Office or in your mailbox. If you want a mailing acknowledgment or insurance, the package must be taken to a Post Office.

If you have any questions, please call us Toll-Free at (800) 533-4397.

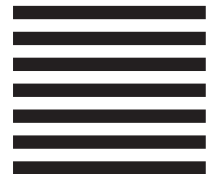
From: _____

POSTAGE DUE COMPUTED BY ACCEPTANCE POST OFFICE:

Postage _____
Merchandise Return Fee _____
Insurance Fee (if any) _____
Total Postage and Fees Due \$ _____
Insurance Desired _____
by Permit Holder for \$ _____ (Value)

PRIORITY MAIL

NO POSTAGE
NECESSARY
IF MAILED
IN THE UNITED STATES



MERCHANDISE RETURN LABEL

PERMIT NO. 5
HEARTHSONG

DAYTON, OHIO 45414
3700 WYSE ROAD

POSTAGE DUE UNIT
US POSTAL SERVICE
PO BOX 9998
DAYTON OH 45414-9998